

I was told from Sorenson manager to get a file complaint against the FCC, regarding to omit the speed of answer's measurement. I strongly disagreed with that company, Sorenson. Sorenson is a true coward of the world market in telecommunication for our deaf community. I was also told that Sorenson have established a plenty of VRS centers all over the USA. I still can't believe that I still wait for at least 15 minutes to be connected! Sorenson is the most greedy company you will ever have dealt with. FCC, come on show us your guts to force them to break their blockage. Remember the East and West German ! Thank you for your time and thinking about it seriously.